

Schedule A

This system is a scheduling and reconciliation system intended to automate a number of clerical tasks associated with the day-to-day operation of the Dalhousie Arts Centre organization. The design will adhere as closely as is practical to the principles outlined in the report "Information Needs Analysis For Automation of Clerical and Technical Tasks" delivered by Bryan McLennon to John Wilkes on 5/Aug/86.

The development of the system will consist of three phases as follows:

Phase I:

This phase includes :

- 1. The design of the database documented in a report.**
- 2. A description of the processes needed to operate and maintain the system, documented in a report.**
- 3. An implementation of the database for evaluation and testing in the second phase.**
- 4. An implementation of the processes needed to load information into the database and to display it on the screen for evaluation and testing in the second phase.**

This phase will be delivered on or before June 1/1987.

Phase II:

This phase includes :

- 1. The Database.**
- 2. All processes needed to maintain and use the database as determined in the first phase.**
- 3. User documentation, consisting of an overview of the system and basic guide to normal operation.**
- 4. Programmer documentation, consisting of descriptions of all program modules and the database design.**

This phase will be delivered on or before August 1/1987.



Schedule A

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Phase III:

This phase includes :

- 1. The design and implementation of a database consisting of a categorized list of potential audience members for the purpose of promoting shows to the public. The database will contain indicators for interest (e.g. Jazz, Classical, etc.), geographic location and any other criteria likely to be needed in defining an audience member.**

This phase will be delivered on or before August 1/1987.


Two handwritten signatures in cursive script. The first signature on the left appears to be 'RW' and the second signature on the right appears to be 'B'.

Schedule B
FEES

Phase I: \$1000.00

Phase II: \$1200.00

Phase III: \$300.00

A handwritten signature in black ink, appearing to be the initials 'JW' with a horizontal line underneath.A handwritten signature in black ink, appearing to be the initials 'B' with a long horizontal line extending to the right.

To: Dalhousie Arts Centre
Dalhousie University
Halifax, N.S.

From: Bryan McLennon
1 Maplehurst Dr., #11
Dartmouth, N.S.
B2Y 3N7
SIN. 112 300 199

Date: 26/July/87

INVOICE

For:
PHASE I of the Dalhousie Arts Centre Scheduling
and Reconciliation System

\$1200.00

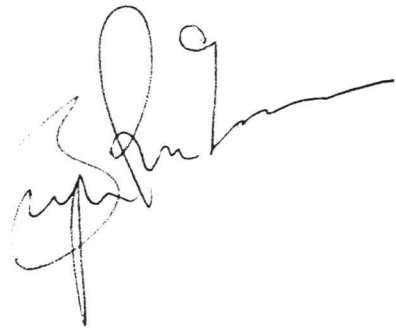
=====

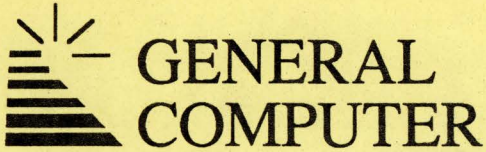
Total Net Due

\$1200.00

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PAYABLE ON RECEIPT

A handwritten signature in black ink, appearing to be 'Bryan McLennon', written over a vertical line.



HyperCare

Carry-In Service Plan

Agreement **W** No 03810

W5010

Authorized Apple Dealer: Complete this Registration Form (please print legibly) and return the General Computer copy to General Computer, 4005 Chesswood Drive, Downsview, Ontario, M3J 2R8. Each System Service plan must cover one personal computer with a General Computer product installed in it. Peripherals can be added to existing coverage by pro-rating (months only) on a new Registration Form.

Customer:

Customer/Company Dalhousie University
 Attn: Mr. Bob Reinholdt
 Address Cohen Arts Centre
 City Halifax
 Prov./Postal Code B3J 2R3
 Expiration Date 26-06-89 (dd/mm/yy)
 Equipment Purchase Date 26-06-87 (dd/mm/yy)

Authorized General Computer Dealer:

Name Atlantis Microcomputer
 Address 1496 Le Water Street Ste 229
 City Halifax
 Prov./Postal Code B3J 1R9
 Dealer No. W5010
 Check One: System Coverage
 Add-On Coverage to Original Agreement No. _____

Equipment Covered By This Agreement

Product Description	Serial Number	HyperCare No.	No. of Months	Price	Total
Hyperdrive FX 20	1119883	03810	24	N/C	
Hypertape	3100193	03810	24	N/C	

* 12 MONTHS EXCEPT FOR ADD-ON AGREEMENTS

Subtotal

Sales Tax (If Applicable)

Total

N/C

Owner: The terms and conditions of this agreement are stated on the reverse side. Verification of your HyperCare coverage will be sent to you from General Computer within 6 weeks. By signing this agreement, you acknowledge that you have read, understand, and agree to be bound by its terms and conditions. Further, you agree that it is the complete statement of the agreement between you and General Computer which supersedes all others, oral or written, relating to the subject matter of this agreement.

Customer Signature _____ Date _____

Dealer Signature Hamilton Date 07/07/87

Dealer - White

Customer - Yellow

General Computer - Pink

HYPERCARE CARRY-IN SERVICE PLAN

HyperCare is a pre-paid service plan for General Computer Company (GCC) - manufactured devices, peripherals and interface cards. In addition, you may obtain add-on coverage for GCC peripherals added to your covered system at any time.

Under the basic **System Service Plan, General Computer Company** (GCC) agrees to service and provide all labor and parts necessary to repair the GCC equipment (such as HyperDrive) listed on the reverse side ("Covered Equipment") and restore it to proper operating order, upon the following terms and conditions.

Under the **Add-On Service Plan**, GCC agrees to add the GCC Equipment and Peripherals listed on the reverse side ("Covered Equipment") to your existing System Service Plan coverage.

HyperCare may be registered only through an authorized GCC dealer. To be sure you are purchasing HyperCare from an authorized dealer call 1-8000-263-1405.

If you want HyperCare coverage for a machine which is no longer under warranty or a HyperCare Agreement, an Authorized GCC Dealer must first inspect the machine to determine its acceptability for HyperCare coverage. There may be a separate charge for this inspection.

I. Terms of Agreement

System Service Plan coverage extends for ONE (1) FULL CALENDAR YEAR from the LATER of (i) the date of this Agreement, or (ii) the expiration of the Limited Warranty on your (GCC) - manufactured device, peripheral or interface card.

Add-on Service Plan coverage extends for the periods noted on the reverse side commencing from the LATER of (i) the date of this Agreement, or (ii) the expiration of any applicable GCC Limited Warranties, BUT NOT IN ANY EVENT beyond expiration of the associated System Service Plan.

All charges for coverage shall be due and payable as of the date of this Agreement and shall be NON-REFUNDABLE once paid.

II. Service Provided

Except as otherwise set forth in this Agreement, GCC agrees to provide the REMEDIAL MAINTENANCE and REPAIR, including all parts and labour, that GCC deem necessary and appropriate to restore failed Covered Equipment to proper working condition.

III. Service Excluded

Coverage under this Agreement shall not include:

(1) Electrical work external to the Covered Equipment, and adding, installing, removing and maintenance of accessories, attachments, machines or other devices (GCC and non-GCC) not covered by this Agreement.

(2) Repair, maintenance and adjustment to the Covered Equipment required for reasons other than ordinary wear and tear, including but not limited to neglect, misuse (including faulty installation, repair or maintenance by parties other than GCC or an authorized GCC Dealer), accident, modification without GCC's prior written approval, use with other devices not covered under this Agreement, improper environment (including lack of proper air conditioning, temperature or humidity control), unusual physical or electrical stress or interference, failure or fluctuation of electrical power, lightning, static electricity, fire, relocation or reinstallation of the equipment by anyone other than a GCC or an Authorized GCC Dealer, or acts of God.

(3) Routine maintenance, such as, but not limited to, periodic cleaning of printer heads, ribbon replacement, furnishing of supplies, accessories, or consumable items such as, but not limited to, paper, ribbons, and diskettes.

(4) Service necessitated to comply with requirements of regulations of any governmental body or agency arising after the date of this Agreement, or if the serial numbers of the Equipment have been tampered with, obliterated or removed.

IV. Obtaining Service

In order to obtain service, you must deliver the Covered Equipment to be serviced, during the term of this Agreement, to the Authorized GCC Dealer from whom you purchased HyperCare coverage. If you cannot return the Covered Equipment to that Dealer, then deliver it to any other Authorized GCC Dealer who carries the product in need of service. (For the location of the Authorized GCC Dealer nearest you, call GCC at 1-800-263-1405.) The Covered Equipment must also be accompanied by this HyperCare Registration Form.

All interconnecting cords and cables must accompany the Covered Equipment to be serviced.

All non-GCC equipment, accessories, attachments and modifications, and all programs, data, and storage media must be removed from the Covered Equipment before it is delivered for service, and GCC shall not be responsible for items that are not removed.

V. Limitations of Liability

GCC in its sole discretion may replace the Covered Equipment in whole or in part with comparable equipment and may use remanufactured and refurbished parts and modules in performing service. Replacement parts and modules shall become your property, the replaced parts shall become the property of GCC, and GCC shall have no obligation to return the replaced parts.

IN NO EVENT SHALL GCC BE LIABLE FOR ANY DELAY IN RENDERING SERVICE UNDER THIS AGREEMENT.

GCC's maximum liability under this Agreement shall be limited to the replacement of the portion of the Covered Equipment under dispute with comparable equipment.

THIS IS A SERVICE CONTRACT. EXCEPT FOR THE LIMITED WARRANTIES STATED ABOVE, GCC DISCLAIMS ALL WARRANTIES OF ANY KIND WITH REGARD TO THE SUBJECT MATTER HEREOF, THE SERVICE TO BE PROVIDED BY GCC, AND PARTS AND OTHER MATERIALS TO BE SUPPLIED BY GCC INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

GCC SHALL HAVE NO LIABILITY OR RESPONSIBILITY TO YOU OR ANY OTHER PERSON OR ENTITY WITH RESPECT TO ANY LIABILITY, LOSS OR DAMAGE CAUSED DIRECTLY OR INDIRECTLY BY GCC EQUIPMENT OR PROGRAMS SOLD OR PROVIDED BY GCC, GCC REPLACEMENT PARTS OR UNITS, OR SERVICE PROVIDED BY GCC INCLUDING, BUT NOT LIMITED TO, ANY INTERRUPTION OF SERVICE, LOSS OF BUSINESS OR ANTICIPATORY PROFITS OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OR OPERATION OF THE EQUIPMENT, AND IN NO EVENT SHALL GCC BE LIABLE FOR LOSS OF PROFITS OR ANY INDIRECT, SPECIAL, OR CONSEQUENTIAL DAMAGES ARISING OUT OF ANY BREACH OF THIS AGREEMENT. IF, DURING THE TERM OF THIS AGREEMENT, ANY OF THE EQUIPMENT IS DAMAGED AS A RESULT OF ITS USE WITH EQUIPMENT NOT COVERED BY THIS AGREEMENT GCC SHALL HAVE THE OPTION, AT ITS OWN ELECTION, TO TERMINATE THIS AGREEMENT.

VI. General

You may transfer this Agreement along with your Macintosh Personal Computer with the prior written consent of GCC. GCC may subcontract performance of its obligations under this Agreement to third parties, but shall not be relieved of its responsibilities thereby.

If you wish to contact GCC for any reason concerning HyperCare service or this Agreement, you must send a letter to:

GENERAL COMPUTER

Service Manager

4005 Chesswood Drive

Downsview, Ontario

M3J 2R8

This Agreement is valid only in the country of sale.

The terms and conditions of this Agreement shall prevail over any conflicting, additional or other terms of any purchase order of other document you submit.

This Agreement is governed by the laws of the Province of Ontario.